

DISABLED ACCESS TO THE STAR INN THE CITY

At The Star Inn The City we welcome everyone to join us for a memorable experience. Owing to the idiosyncrasies of our historic location, it is recommended that guests with mobility issues, including wheelchair users, should travel with a companion or liaise with us in advance of arrival, so that we can arrange to have a member of staff ready to meet you.

With this in mind, the most 'level' access is from Lendal Hill, the steep cobbled single lane track down towards the river to the left of the entrance to Museum Gardens. If travelling towards Lendal Bridge from the direction of Bootham/Gillygate, turn right just before Lendal Bridge and if travelling from the direction of York Station, it is the left hand turn just after the Bridge. Please take care as the cobbles can be slippery when wet and Lendal Hill has quite a steep decline. It is possible to drive down to the entrance by car but please be aware that there is no turning point at the bottom, so be prepared to reverse in or out of this depending on your approach.

To the right of the track, approximately 50 metres down Lendal Hill, is the main entrance to The Star Inn The City via an illuminated archway through the section of the city walls forming the boundary to Museum Gardens. Please feel free to send your companion ahead into the restaurant to request assistance, or call us on 01904 619208. A member of staff will be happy to accompany you into the restaurant, whilst your companion locates appropriate car parking for the duration of your visit. Once through the archway, there is a ramp on the left up to the main entrance, where you will be able to seek staff assistance, if you have not done so already by that stage.

If joining us from the river toll path (Dame Judi Dench Walk) or, prior to dusk, via Museum Gardens, you should ascend the ramp to the left of the break in the railings. Continue up to the right as though you are going around the back of the glazed section of the building. This path is illuminated at night time. Once here continue forward towards the archway in the Museum Gardens wall, but turning sharply right on reaching the level section of the paved section to ascend the ramp and gain access to the entrance of the restaurant. Once again, please feel free to send a companion ahead to seek assistance.

Disabled toilet facilities are located on the ground floor and a member of staff will be happy to direct you to these. There is level access from the entrance to Bar and the Garden Room, but not to the River Room or Private Dining Room.

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